



# staff news

## Fall 2004 IT Updates

### All remaining public workstations will be upgraded

Last year, we replaced most public workstations with new Dells with flat-panel LCD monitors. This semester we are going to replace all remaining machines. They have been ordered and will be here soon. The allocation will be: MGI -1, Fine Arts - 2, ILL - 1, Second floor E.S. Bird: - 3, and Reference consultation room - 1.

### We are not ready for SP2 yet

Many articles have been written about SP2 (Microsoft's Service Pack 2 for XP). You may have read about it in the newspapers. It is supposed to take care of many of XP's security problems. However, SP2 may also break some applications. On campus, CMS decided not to roll out SP2 for the time being. Endeavor, the Voyager system's vendor, has announced that they are not ready to support SP2 because they haven't tested it yet. LISD will be working with library staff in different areas to test some library mission critical applications under SP2. We will keep you posted!

### New application coming to MySlice

The new version of PeopleSoft will be delivered via web interface under the University's portal MySlice. It will go live on September 29, 2004. Most PeopleSoft users already underwent training offered by CMS. To use the system, all users must activate their NetIDs. NetIDs are automatically created for all incoming students, as well as

new faculty and staff. Current students, faculty and staff members who have access to any SU computing resources also have a NetID (formerly known as the CMS account username and password). If you still have problems with your NetID, please make an appointment with the LISD help desk. We will help you get it done.

### AOL-IM has security problems

LISD has become aware of new security vulnerabilities in AOL Instant Messenger. While LISD does not support AOL Instant Messenger, some people have installed it on their PCs, so we want to warn you of these security holes.

The first "Away message flaw" could allow remote attackers to execute malicious code. For more information, please visit this site: [http://www.infoworld.com/article/04/08/09/HNaolimflaw\\_1.html](http://www.infoworld.com/article/04/08/09/HNaolimflaw_1.html).

The second vulnerability uses AOL Instant Messenger to exploit an unpatched Internet Explorer hole. It installs backdoor software and displays pornographic advertising. For more information, please visit this site: <http://www.informationweek.com/story/showArticle.jhtml?articleID=29116677>.

A new patched version is available at: [http://www.aim.com/get\\_aim/win/latest\\_win.adp](http://www.aim.com/get_aim/win/latest_win.adp).

Yuming Tung, LISD

## Join the First Peer to Peer for the Fall Semester *Too Much E-mail??*

Is your e-mail inbox about to explode? If so, please join Syracuse University librarians Tasha Cooper and Lydia Wasylenko and special guests at the first 2004-2005 Library Peer to Peer Dialog on managing e-mail in an academic library setting.

The discussion will take place from noon to 1 p.m. on Tuesday, September 14, 2004 in the 1916 Room in E.S. Bird Library. If you have tips for handling e-mail effectively, please come and share your thoughts. Please note that Peer to Peer events will now be scheduled on various days of the week, rather than just Wednesdays. Refreshments are always provided for these informal sessions. Bring a lunch. All are welcome!

No advance preparation is required, but Peer to Peer Dialogs have traditionally drawn on relevant readings. You may wish to consider the following articles and Web sites:

- "Confused About When to Use eMail?" under "eMail Policies" at [ePolicy Institute.com](http://www.epolicyinstitute.com). (Excerpted from Flynn, Nancy. The ePolicy Handbook. New York: AMACOM, 2001, and Flynn, Nancy, and Tom Flynn. Writing Effective E-Mail. Menlo Park, Calif.: Crisp Learning, 2003). [http://www.epolicyinstitute.com/e\\_policies/index.html](http://www.epolicyinstitute.com/e_policies/index.html).

- Jackson, Thomas W., Ray Dawson, and Darren Wilson. "Understanding Email Interaction Increases Organizational Productivity." Communications of the ACM 46, no. 8 (2003): 80-84. ACM Digital Library.

- Nixon, Rob. "Please Don't E-mail Me About This Article." The Chronicle of Higher Education 47, no. 5 (September 29, 2000): B20. Proquest Research Library.

- Stevens, G. Ruggeri and J. McElhill. "A Qualitative Study and Model of the Use of E-mail in Organizations." Internet Research: Electronic Networking Applications and Policy 10, no. 4 (2000): 271-83. Emerald Full Text.

Peer to Peer Library Dialog is a staff- initiated program of monthly discussion about trends and current topics of interest in librarianship. Send comments or questions to Sarah Theimer [shtheime@syr.edu](mailto:shtheime@syr.edu).

Mary DeCarlo, Math Library

## In Brief

...newsaboutourstaff



**Tasha Cooper**, Reference Department; **Adina Mulliken**, Reference Department; and **Elizabeth Wallace**, Sci Tech Library, will present Library Resources for Teaching Assistants on Wednesday, September 15 at 1 p.m. in the ETC. For more information, contact Abby Kasowitz-Scheer, Head of Instructional Programs ([askasowi@syr.edu](mailto:askasowi@syr.edu)).

**Kelly Barrick Hovendick**, Reference Librarian, and Ruth Dickstein, University of Arizona, have co-authored the article "Women's Studies Databases." The article traces the history and challenges of locating women's studies-related research materials from print indexes to databases today. It can be accessed via the online, by the subscription-only version of the *Encyclopedia of Library and Information Science*, 2nd edition (published by Marcell Dekker).

**Dr. Kenneth Lavender** returned to SUL effective August 23 as part of a two-year shared appointment with the School of Information Studies. Ken will work half-time as a temporary Special Projects Librarian in the Special Collections Research Center. His principal responsibilities will encompass collection development and reference, including the evaluation and organization of unprocessed or backlogged collections, and answering reference correspondence. Ken's part-time faculty appointment will include teaching and other responsibilities to IST.

**Nicole Morrissette**, Access Services, has a new baby girl named Kiru Elise who was born August 18. The baby weighed seven pounds and three ounces. Mother and daughter are doing fine.

The 2002 ERIC Digest article on information literacy instruction in higher education by **Abby Kasowitz-Scheer**, Head of Instructional Programs, and **Michael Pasqualoni**, Reference Librarian, receives significant discussion in the recently updated book, "Information Literacy: Essential Skills for the Information Age" by Michael B. Eisenberg, Carrie A. Lowe and Kathleen Spitzer (2nd ed., 2004, Westport, CT: Libraries Unlimited).

**Harriet Sonne de Torrens** has announced that she will resign her position, effective September 10, as Head of the Fine Arts Department to accept a teaching opportunity in Toronto. We wish her much success in her new position.



## DISC Holds Open House

The Digital Imaging Services Center (DISC) held its first open house for library staff on August 6. Approximately fifty staff members stopped by throughout the course of the afternoon. Penelope Singer, DISC's Technical Specialist, met many of her new colleagues and Suzanne Preate had the opportunity to explain what she will be doing in her new role as Digital Imaging Librarian.

Staff "toured" the facility, learned about DISC equipment and capabilities, and enjoyed some munchies and good conversation with co-workers. Staff members were encouraged to bring an item to be scanned in order to get a real-life demonstration of DISC service capabilities. Staff brought photographs – old and new, large format items, and slides (all copyright free, of course) – and thanks to Penelope, left with scanned, color-corrected images on their very own CD.

Staff who were unsure of our location were guided to the DISC door by a very special guest (see below). A big thank you to everyone who made the DISC's very first open house a success!

*Suzanne Preate, Digital Imaging Services*



*DISC's very special guest pointed the way.*



*Elaine Coppola and Gorilla Girl at this summer's ALA conference.*

## SU Library Developments

### *Fundraising and "Fun" Raising in the SU Library*

We're off with a bang! In the Library's first fiscal year with a professional development officer, SU Library benefited from several significant gifts:

- Joe '38 and Elaine Spector - \$87,000 for renovation of the sixth floor display cases, renovation of the Solomon Spector Room, and future first-floor construction and renovation projects
- Joan '67 and William Brodsky '65 - \$75,000 for the Brodsky Endowment for the Advancement of Library Conservation
- Charles A. Dana Foundation (through William Safire '51) - \$50,000 to fund the Special Collections Research Center Teaching Assistantship
- Eric W. Lawson Sr. and family - \$26,000 for the Eric W. Lawson Family Endowment for New York State Documentary Heritage
- William C. Fleming Educational Unitrust - \$15,000 to help fund the Belfer audio engineer position
- Library Associates and "Mary's Circle (Friends of Mary Marshall)" - \$7,280 to endow the Mary Hatch Marshall Essay Award and fund the first year's award

In addition, the Library raised \$136,541 in unrestricted gifts from 508 donors in 2003-2004.

*Greg Griffin, Administration*

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## SUL Team to Join Light the Night Walk

The SU Library has made a commitment to build a team for The Leukemia and Lymphoma Society's Light The Night Walk. This is an opportunity for us to do something good for our community. Light The Night is an evening walk to celebrate and commemorate the lives of people touched by cancer. It is an opportunity for us to help fight cancer by joining the Light The Night team, making a personal contribution, and raising funds for the society to use for cancer research. Given our recent loss, we would like to dedicate our walk in memory of Peter Graham.

Walkers hold illuminated balloons - white for survivors, red for supporters - and light the night with hope. The walk culminates in a community celebration with music, refreshments, and entertainment.

Please join us in this worthwhile endeavor, and give yourself the experience of helping others. Please contact Jo Scanlon for more information or log on to [www.lightthenight.org](http://www.lightthenight.org).

*Jo Scanlon, Database Management*



## The Birth of the C.O.o.L.E.

The Committee for Out of Library Experiences (C.O.o.L.E.) has been hard at work over the summer creating opportunities for Library staff to have some fun outside of work! Here are the highlights from the "Summer of Fun!"

- Over 30 Library staff attended "SULide" into summer at happy hours at Rachel's at the Sheraton Inn.
- Ten Library staff enjoyed a beautiful summer morning tour of Sonnenberg Gardens in Canandaigua, N.Y.
- Dozens of Library staff and hundreds of University staff have taken advantage of our four SUL-sponsored "Take Me Out to the Ballgame" nights with the Syracuse SkyChiefs. A special thanks to Shane Sutliff in Bibliographic Services for providing all of the SkyChiefs tickets!
- Two dozen Library staff experienced a blast from the past one Friday evening at Hungry Charlie's happy hour!
- Library employees and their families came out in droves to enjoy the annual Library picnic.

Look for the following C.O.o.L.E. events this fall:

- "SULip into the Semester" - Happy Hour resumes at Rachel's!
- An historical walk of downtown Syracuse
- Finger Lakes Wine Tasting
- Charity bowling
- Leukemia and Lymphoma Society "Light Up the Night" walk
- Onondaga Civic Symphony
- Puppet Theatre with the Open Hand Theater

Don't miss out on these very C.O.o.L.E. events! For more information, contact any of us.

The C.O.o.L.E. is:

Greg Griffin	Jo Scanlon
Dorcas MacDonald	Urmila Sharma
Gloria McGarry	Donna Sullivan



*Bloomin' good time at Sonnenberg! Library staff, family, and friends gather during the July 10 C.O.o.L.E. trip to Sonnenberg Gardens in Canandaigua, NY.*

## Conservation Lab Hosts Intern

Evan Ballinger of Los Angeles, a student in the American Academy of Bookbinding's (AAB) degree program, completed a one-week internship (June 28 - July 2) in German binding techniques by working in the conservation lab with Peter Verheyen. Based in Telluride, CO, the AAB program focuses on French binding techniques and students are encouraged to pursue internship opportunities elsewhere to learn the nuances of other binding techniques and traditions. These kinds of opportunities are rare and often sought.

During his week in the Conservation Lab, Ballinger completed three bindings - full vellum, full leather, and millimeter binding. Ballinger was well prepared for the experience, and discussions were frequent. Ballinger was provided housing with Peter Verheyen. In exchange for this experience, Ballinger was trained in the making of preservation enclosures, and was able to clear out our rehousing backlog.

A graphic designer and photographer, Ballinger received a tour of Bourke-White, Sipprell, and Eisenmann by Carolyn Davis at the end of his last day. We may well see him again as a visitor to our Reading Room.

*Peter Verheyen, SCRC*



*Evan Ballinger of Los Angeles works intently on a binding process in the SCRC conservation lab.*

## OPAC Enhancements Instituted

The OPAC Development Team - Eileen DeRycke, Michael DeSalvo, Bobbi Gwilt, Abby Kasowitz-Scheer, Maryjane Poulin, Suzanne Preate (team leader), Wendy Scott (Law), Jane Verostek (ESF), Pamela McLaughlin (project manager) - presented the latest round of SUMMIT enhancements in an open forum on August 4. Many of the enhancements were suggested by staff during a series of departmental meetings/focus groups conducted by the team in 2003.

Suzanne Preate demonstrated the proposed enhancements to a lively crowd and received very useful feedback. The changes were primarily related to searches and displays. A finalized list of changes emerged from that forum and subsequent consultation with various stakeholders. The changes listed below were implemented on August 20 in advance of the fall semester.

### Catalog Name

The name SUMMIT will be incorporated into future web pages, instruction sessions, reference consultations, etc. when referencing the online catalog. This is not a change but a clarification of the use of the SUMMIT term.

**SUMMIT Catalog Quick Search:** The quick search box on the main Library web page will be changed to Boolean keyword functionality.

### Full Limits

- Location limits have been fully reviewed and updated.
- Format limit change: Non-Projected Graphic is now "Visual Material."

**New "Database label:"** The database description that is located at the top of the search page is changing from:

*Library Name: Syracuse University Library* changes to *SUMMIT Catalog includes Barclay Law Library, MLK, SUNY ESF and Syracuse University Library.*

**News Area:** Space now exists above the database label for downtime information and other catalog-related news.

**Search Name Change:** *Boolean (and, or, not)* is now called *Keywords Combined* and is located second in the search option list below *Keyword Anywhere*.

**Timeout Indicator:** A timeout indicator has been added to the browser status bar; a timeout alert prompts the user sixty seconds before the session times out.

### Displays: Brief Record

Fields added: Subject Headings

Fields Removed: Vols. Published (see below for library holdings); Description

**Order of Holdings:** When more than one format exists in the same record, holdings will display in the following order:

1. Electronic resources
2. Print
3. Microform

### New Tab: More Like This

Facilitates searching for related information

### Displays: MARC record

MARC Record is now called *Staff View*

### Help

- Enhanced Catalog Help section
- Enhanced error messages
- Links to LibChat, Email Reference, Reference Desk Info

*Suzanne Preate, Digital Imaging*